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## Terms and Conditions for Registration through boka.oringen.se

These terms and conditions apply to purchases made through boka.oringen.se (The Booking Portal).

The company Nordic Travel i Sverige AB (**NT AB**; Nordic Travel in Sweden), Box 163, 271 24 Ystad, Sweden, is responsible for all bookings in conjunction with the event O-Ringen in Värmland 2017 (**O-Ringen Värmland 2017**) made through the booking portal. Competitions at O-Ringen Värmland 2017 are organized by O-Ringen (**O-Ringen AB**), Lägerhyddsvägen 2, Hus 38, 752 37 Uppsala, Sweden. In addition to, and in conjunction with, the competitions, O-Ringen AB and NT AB are organizing a number of various trips, accommodations options, and activities.

The terms listed below apply in addition to those required by the [Association of Swedish Travel Agents and Tour Operators](#). These additional terms apply to NT AB and the individual who makes the booking-purchase (**Booker**) through the booking portal.

## **GENERAL BOOKING TERMS AND CONDITIONS**

By registering or ordering services through the booking portal, the Booker agrees to these terms and conditions for registration.

The purchase / reservation becomes binding for the Booker immediately upon receipt of verbal or written confirmation from NT AB. These terms apply from that moment regardless of whether the Booker has paid the entry fees in their entirety, partially, or not at all. Therefore, make sure to read the terms before making the purchase.

When the Booker registers or orders services on behalf of another person/persons, then by virtue of approval of these terms and conditions, the Booker insures that the person in question has been informed of and agreed to our terms and conditions.

NT AB and O-Ringen reserve the right to unilaterally change these terms and conditions. Any changes go into effect no earlier than 30 days after the new and updated terms and conditions have been published on our website, [oringen.se](http://oringen.se). If we were to make significant changes to these terms and conditions, the Booker would have the right to terminate the agreement that was entered with us. Such a cancellation would not entitle the Booker to a refund of the payment that was already made.

Purchases/bookings are not subject to cancellations, changes, or refunds, unless specified in these terms and conditions for the particular product or service in question.

NT AB and O-Ringen AB reserve the right to transfer our rights and obligations according to these terms and conditions to a third party.

## **PAYMENT**

Payment can be made with a credit/debit card (VISA/Mastercard) or through a bank transfer or invoice. Payment instructions can be found on the booking portal. After June 1, 2017 the only acceptable payment method will be with a credit/debit card (VISA/Mastercard). Regardless of payment method, the booking terms and conditions are in force at the time of payment. In order to protect and encrypt the Booker's credit card information, the booking portal uses a Secure Socket Layer (SSL) encrypted connection.

## **SPECIFIC TERMS AND CONDITIONS FOR O-RINGEN AB'S COMPETITIONS**

All participation in O-Ringen Värmland 2017 takes place at the participant's own risk. O-Ringen AB has insurance for unforeseen events that applies to all competitors and spectators. Additionally, O-Ringen AB is not responsible for any injuries you may incur during the event.

Participation in O-Ringen takes place under the competition rules of the Swedish Orienteering Federation that are currently in force and according to O-Ringen AB's instructions, including when those are issued by a third party contracted by O-Ringen AB.

If you have not provided a SportIdent chip number by June 1<sup>st</sup>, you will be issued one and charged the rental cost. For bookings made after June 1<sup>st</sup> without a SportIdent chip number, the rental cost will be automatically charged.

The right to start in the competition and to use pre-ordered services is only granted upon full receipt of payment.

## **TERMS AND CONDITIONS FOR CHANGING OR CANCELLING COMPETITION ENTRIES OR ADDITIONAL SERVICES**

Registration for O-Ringen 2017 is binding, and registration fees are non-refundable. However, changes to various parts of the competition entry can be made for a cost specified below. Certain additional services can only be refunded up through April 1<sup>st</sup>.

A name change costs 200 SEK and can be made through the booking service or customer service at O-Ringen up until 9:00PM on July 21<sup>st</sup>.

When a change of class or orienteering discipline is made, the difference in cost will not be refunded. When a change is made to a more expensive class or discipline, the price difference at the moment of the original booking is calculated.

Changes and cancellations can be made to the competition entry and to related additional services. Some of these changes can be made through the booking service for a service fee of 110 SEK, and others can be made through [oringen.se](http://oringen.se) free of charge up through June 1<sup>st</sup>. After June 1<sup>st</sup>, all changes (made via the booking service, [oringen.se](http://oringen.se), or customer service at O-Ringen) cost 110SEK.

One exception to that is changing a competitor's SportIdent chip number. This can be done for free through [oringen.se](http://oringen.se) or for a service fee of 110 SEK through the booking service or at customer service.

In certain situations, the cost of cancelled services can be used to supplement payment for other services through the booking portal for the same year's O-Ringen event.

	Until entries close*, or according to the chart below			
	Change	Cancel	Refund	Supplement Other Costs
Personal Data	YES	NO	NO	NO
Class	YES	NO	NO	NO
SportIdent Chip Number	YES (always)	YES	Until 4/1	NO
Start Blocks with a Different Club	Until July 21	YES	Until 4/1	YES
Family-friendly Start Times	Until July 21	YES	Until 4/1	YES
Punching Help	Until July 21	YES	Until 4/1	YES
Movement Assistance	Until July 21	YES	Until 4/1	YES

**\*Deadlines for new competition entries and changes (with the exception of changing the SportIdent chip number)**

Elite Tour	July 21, 12:00PM
Training Race	July 21, 6:00PM
Youth Relay	July 21, 9:00PM
5-days	July 21, 9:00PM
Personal Program	
5 day	July 23, 1:00PM
Personal Program	
3 days	July 26, 1:00PM
Stage Start	Actual competition day, 1:00PM
Learn and try	Actual competition day, 1:00PM

## **SPECIFIC TERMS AND CONDITIONS FOR O-RINGEN AB'S ACCOMMODATIONS**

All accommodations booked in conjunction with O-Ringen Värmland 2017 are booked at your own risk. O-Ringen AB has insurance for unforeseen events that applies to all renters. Otherwise, O-Ringen AB is not liable for any injury you may incur during your visit.

Accommodations booked through O-Ringen AB take place according to O-Ringen AB's instructions, including when those are issued by a third party contracted by O-Ringen AB.

You may only check in to booked accommodations once payment has been received in full.

## Changes to accommodations booking made through O-Ringen AB

Reservations for camping and accommodations on hard floors can be cancelled and refunded through April 1st for a service fee of 110 SEK. Other accommodations booked through oringen.se cannot be changed, cancelled, or refunded.

Changes to accommodations (camping and hard floor accommodations) and related additional services can be made through June 1st. This can be done via the booking service for a service fee of 110 SEK or via oringen.se for free. The only changes that can be made after June 1st are extensions of existing accommodations bookings, as long as space is available. No service fee applies for such extensions.

Camping reservations and reservations for hard floor accommodations can be transferred to another person through July 21st. This costs 200 SEK and can be done via the booking service or at O-Ringen City's customer service.

	Change	Cancel	Refund	Supplement Other Costs
Camping	Through June 1, afterwards only extensions	YES	Through April 1	NO
Hard floor accommodations	Through June 1, afterwards only extensions	YES	Through April 1	NO
Place with a different club	Through June 1	YES	NO	NO

## CHANGES AND CANCELLATIONS TO OTHER ACCOMMODATIONS BOOKINGS

Other accommodations booked through the O-Ringen portal cannot be cancelled or rebooked, and are not subject to refunds.

## SPECIFIC TERMS AND CONDITIONS FOR O-RINGEN AB'S TRIPS, PARKING, AND ACTIVITIES

Trips, parking, and activities organized by O-Ringen AB in conjunction with O-Ringen Värmland 2017 take place at your own risk. O-Ringen AB has insurance coverage for unforeseen events that applies to all trips, parking, and activities organized by O-Ringen at O-Ringen City, competition arenas, or on the way to/from any of the aforementioned places. Otherwise, O-Ringen AB is not liable for any injury you may incur during your trip, parking, or activity.

Participants in O-Ringen AB's trips, parking, and activities must follow O-Ringen AB's instructions, including when those are issued by a third party contracted by O-Ringen AB.

Activities booked through oringen.se and organized by a third party can have separate terms and conditions that would be available to be viewed at the time of purchase.

You may only use or participate in a booked trip, parking, or activity once payment has been received in full.

## Changes to trips, parking, and activity bookings

Changes and cancellations to bookings for trips, parking, and activities can be made through June 1st. This can be done via the booking service for a service fee of 110 SEK or via oringen.se for free. Certain additional services are only refundable through April 1<sup>st</sup>.

After June 1<sup>st</sup>, all changes (made via the booking service, via oringen.se, or at O-Ringen City's customer service) cost 110 SEK. Changes can be made through the day prior to the start of the booked service.

In certain situations, the cost of cancelled services can be used to supplement payment for other services through the booking portal for the same year's O-Ringen event.

Bookings made for trips, parking, or activities cannot be transferred to another customer.

	Change	Cancel	Refund	Supplement Other Costs
Orienteering school	YES	YES	Through April 1	YES
End-of-the-week parties	YES	YES	Through April 1	YES
Child Care	YES	YES	Through April 1	YES
Parking Pass (Car)	YES	YES	Through April 1	YES
Parking Pass (Bus)	YES	YES	Through April 1	YES
Other Services	YES	YES	Through April 1	NO

## TERMS AND CONDITIONS OF CANCELLATION INSURANCE

NT AB offers a voluntary cancellation insurance for bookings made via the booking portal. If the Booker has signed a cancellation insurance, then a full refund will be provided if one person in the travel party cannot reasonably use the service in question because that person or a close relative is affected by an acute illness, accident, or death.

The term "close relative" applies to any spouse, child, grandchild, sibling, parent, grandparent, stepparent, or domestic partner of the insured person, or anyone in the insured person's traveling party for this booking. The term "acute illness" refers to an illness that the person in question did not know about, could not know about, or could not have predicted at the time of booking. All injuries or illnesses must be confirmed by a signed doctor's note. Certain exceptions apply to the cancellation insurance, even when a doctor's note is provided.

The following conditions must be met for the cancellation insurance to go into effect:

- The cancellation insurance was signed in conjunction with an original booking (not with a change made to a booking)
- Cancellation must take place at the latest the day before the date of the specific activity. No refund applies if a cancellation is made at a later date.

- Cancellation insurance is only valid in combination with a doctor's note. An insurance claim must be sent to us no later than five business days after the cancellation is made. The doctor's note must be filled out and signed by a doctor connected to Försäkringskassan (Swedish Social Insurance Agency) and must contain the doctor's name, contact information, and official stamp. The doctor's note must also mention the date the patient was examined, the results of the examination, the diagnosis, and, when applicable, the conclusion that the patient is unable to travel.
- When cancellations covered by cancellation insurance are made, the cost of the cancellation insurance is not refunded.

**Cases not covered by the insurance:**

- Acute escalation of an existing illness or chronic health problem.
- Examination, treatment and/or admission or stay at a hospital that was planned before the trip was booked.
- Planned surgeries/procedures and illnesses or complications resulting from such surgeries/procedures.

## RESERVATIONS FOR GROUPS LARGER THAN 10 PEOPLE

If no other agreement has been made, the person placing the order must provide specific information about the number of group members and the names of those who will be staying in the rooms. This information must be provided no later than 4 weeks before arrival.

Strikes, lockouts, fire, blockade, war, shortage of provisions/supplies or other extraordinary circumstances beyond the hotel's control entitle the facility to void the contract without any obligation to pay compensation in any form.

A deposit, paid either by credit card or through an invoice, is required to be paid no later than 30 days after the confirmed reservation.

Cancellation insurance does not apply to group reservations.

## COMPLAINTS

Any complaints regarding a purchased or booked product or service must be submitted to those responsible for the produce or service in question or to their agent as fast as possible. If the problem is not resolved, contact NT AB. The right to any potential compensation is forfeited if you do not inform the providers of the product or service immediately and provide them with sufficient time and opportunity to resolve the issue at hand. Any claims and requests for compensation must be submitted to NT AB in writing no later than August 31<sup>st</sup> of the year of the event.

If the booked trip cannot be undertaken due to reasons that are valid under the [travel conditions specified by the Association of Swedish Travel Agents and Tour Operators](#), the entire cost of the reservation will be refunded, less NT AB's fixed cancellation fee of 600 SEK.

## O-RINGEN AB'S HANDLING OF PERSONAL DATA

O-Ringen AB will process personal information about individuals for whom bookings are made in order to be able to fulfill our obligations to those individuals and to other competitors at O-Ringen Värmland 2017.

The personal data collected by us includes name, gender, birth year, address, mailing address, telephone number, and your results related to your participation at O-Ringen. Details such as name, gender, birth

year, city of residence, club the participant competes for, and the participant's results; as well as photographs or television clips containing the participant's likeness may be published on television, internet, or in newspapers, and used in O-Ringen AB's activities. Such data will be stored for monitoring and reporting purposes.

We also use participants' personal data in order for them to receive relevant and appropriate information and offers from us or from our partners. Some of our partners may also use the participants' personal data in conjunction with providing participants with information and offers.

According to paragraph 26 of the Personal Data Act (1998:204), the participant has the right to receive information from us about which personal details about you we are using or have used, and how these details are/were used. This information can be requested for free, once a year, and in writing. According to paragraph 28 of the Personal Data Act, the participant also has the right to request a correction of the personal data about the participant in our possession.

## **OTHER INFORMATION ABOUT OUR TERMS AND CONDITIONS**

By virtue of using the booking services, you acknowledge that we have the right to update terms and conditions from time to time. You should therefore regularly check back on this webpage in order to receive notifications about any changes or updates to the terms and conditions that may have taken place.